

Terms & Conditions — Linkoglot

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Introduction and acceptance

These Terms and Conditions (“Terms”) govern your access to and use of the Linkoglot web and mobile application (the “App”), operated by Mateusz Muszarski (“Linkoglot”, “we”, “us”, or “our”).

By accessing or using the App, you agree to be bound by these **Terms and Conditions** and by our **Privacy Policy**. If you do not agree, you must not use the App. Your continued use of the App constitutes your acceptance of these Terms.

By using Linkoglot, you confirm that you have the **legal capacity to enter into a binding agreement** in your jurisdiction.

Definitions

For the purposes of these Terms:

- **“App”** means the Linkoglot web and mobile application, including all related features, pages, interfaces, content, and services made available by us.
- **“Subscription”** means a paid plan that grants access to all or some of the App’s premium features for a recurring monthly or yearly period, subject to the applicable billing provider’s terms.
- **“User Content”** means any text, prompts, translations, images, audio, notes, or other material you submit, upload, enter, generate, or otherwise provide through the App.

- **“AI Features”** means any functionality in the App that generates, transforms, analyses, classifies, translates, summarizes, explains, or otherwise processes content using automated systems or third-party artificial intelligence services.
- **“Third-Party Services”** means external services, providers, platforms, or infrastructure used in connection with the App, including services used for authentication, billing, analytics, hosting, notification delivery, or AI processing.
- **“AI Credits”** means the internal usage units used by Linkoglot to measure, limit, and charge for eligible AI Features inside the App.
- **“Monthly AI Credits”** means AI Credits included as part of an active Subscription for a monthly credit period. Monthly AI Credits reset and do not roll over.
- **“Extra AI Credits”** means AI Credits purchased separately as a top-up or consumable in-app purchase. Extra AI Credits are stored separately from Monthly AI Credits and do not reset when a monthly credit period begins.

Scope of the service

Linkoglot is a language learning application that provides educational tools and features, which may include lessons, quizzes, flashcards, study sessions, progress tracking, streaks, and AI-powered content generation or assistance.

We may add, modify, suspend, remove, or change features at any time. We do not guarantee that any particular feature will always be available.

Subscription and payments

Access to certain features of the App requires an active Subscription.

Subscriptions may be offered on a monthly or yearly basis, or in any other format we make available from time to time.

Subscriptions are generally purchased and managed through third-party billing systems, including Apple App Store, Google Play, and/or RevenueCat-supported billing flows, depending on the platform you use. The applicable platform or billing provider controls payment processing, renewal, cancellation, refunds, and subscription management to the extent required by its own terms and policies.

Unless canceled before the end of the current billing period, a Subscription will automatically renew for another billing period. You are responsible for reviewing and managing your subscription status in the relevant platform or billing account.

Pricing, billing periods, taxes, and available plans may change from time to time. Where required by law or platform rules, we will provide notice of material pricing changes.

Refunds, reversals, and chargebacks are handled in accordance with the policy of the applicable billing platform and applicable law. We do not guarantee refunds outside of the rights granted by the relevant platform or mandatory consumer law.

If a payment fails, is reversed, is disputed, or is not collected successfully, access to premium features may be suspended, downgraded, or terminated.

AI Features and generated content

The App may include AI Features that generate or process content based on your inputs.

You acknowledge and agree that:

- AI-generated content may be **inaccurate, incomplete, outdated, misleading, or unsuitable** for your specific purpose.
- AI-generated content is provided for **educational and informational purposes only**.
- AI-generated content does **not constitute professional advice**, including legal, medical, financial, or other regulated advice.
- We do not guarantee the **accuracy, reliability, originality, legality, availability, or suitability** of AI-generated content.
- AI Features may be **limited, interrupted, delayed, throttled, or unavailable** due to third-party rate limits, outages, policy changes, technical restrictions, or operational limits.
- We may impose **limits on usage, request size, frequency**, or availability of AI Features at our discretion, including to prevent abuse, protect service quality, or comply with third-party restrictions.

You remain solely responsible for reviewing and deciding whether to rely on any AI-generated content.

AI Credits and AI usage

Some AI Features in Linkoglot use an internal usage unit called “AI Credits”. AI Credits are used only inside the App to measure and limit access to eligible AI Features. AI Credits are not money, currency, cryptocurrency, electronic money, gift cards, vouchers, or stored value. They have no cash value, cannot be withdrawn, exchanged for money, transferred to another person, or used outside the App.

AI Credits are an internal Linkoglot unit. The number of AI Credits assigned to a plan or charged for a feature is determined by us and does not directly represent the number of tokens, words, messages, minutes, requests, or any third-party provider cost. Different AI Features, models, languages,

request sizes, content lengths, and output settings may use different amounts of AI Credits.

Most recent AI Credits costs are shown in the App, on the relevant purchase screen, and/or on our [AI Credits Information Page](#). The allowance, package, or cost shown to you at the time of purchase or use applies to that purchase or use, unless there is an obvious error.

Monthly AI Credits

If your Subscription includes Monthly AI Credits, you receive a monthly AI Credit allowance while your Subscription is active. The amount of Monthly AI Credits included with each plan may be shown before purchase and may also be listed on our [AI Credits Information Page](#).

Monthly AI Credits are a recurring monthly usage allowance. They refresh each monthly credit period and do not roll over. When a new monthly allowance is applied, any unused Monthly AI Credits from the previous monthly credit period are replaced by the new monthly allowance and do not accumulate.

For monthly Subscriptions, the monthly credit period usually follows the monthly subscription renewal cycle. For annual Subscriptions, the Subscription is billed annually, but Monthly AI Credits may still be provided in monthly credit periods rather than all at once for the full year.

Monthly AI Credits refreshes may depend on successful payment confirmation, billing-provider events, platform processing, technical processing, and account status. If a payment fails, is refunded, reversed, charged back, canceled, or not successfully confirmed, we may withhold, reverse, remove, adjust, suspend, or correct the associated Monthly AI Credits.

Free trials, promotional offers, or other special offers may include a different AI Credit allowance or different usage limits. Any such allowance or limit will be shown in the App, on the relevant offer screen, or on our [AI Credits Information Page](#).

Extra AI Credits

You may be able to purchase Extra AI Credits as separate top-up packages. Available packages, prices, currencies, taxes, and platform fees may vary by country, platform, store, account, and time. The final price for an Extra AI Credit package will be shown to you before purchase by the applicable billing platform or in-app purchase flow.

Extra AI Credits are separate from Monthly AI Credits. Extra AI Credits do not reset when your Monthly AI Credits reset. If you buy Extra AI Credits and later receive a new monthly Subscription allowance, your remaining Extra AI Credits will remain available in your account, subject to these Terms, platform rules, refunds, chargebacks, account termination, and applicable law.

Unless otherwise stated, purchasing Extra AI Credits does not create a Subscription and does not by itself unlock premium features that require an active Subscription. Extra AI Credits may only be used for AI Features that are available to your account.

If an Extra AI Credit purchase is refunded, reversed, canceled, charged back, or found to be fraudulent, we may remove the corresponding Extra AI Credits from your account. If you have already used those Extra AI Credits, we may reduce your remaining balance, suspend access, or take other reasonable steps to prevent abuse.

How AI Credits are used

When you use an AI Feature that costs AI Credits, Linkoglot will deduct the applicable amount from your AI Credit balance.

AI Credit usage is deducted in the following order:

1. Monthly AI Credits are used first.
2. Extra AI Credits are used only after your available Monthly AI Credits have been used.

AI Credit costs

Each AI Feature may have a fixed or formula-based AI Credit cost. Costs may depend on factors such as the selected AI model, feature type, number of generated items, amount of input content, amount of output content, conversation length, requested detail level, or other settings.

Where reasonably practical, the App may show the AI Credit cost or an estimated AI Credit cost before you use an AI Feature. Some interactive or continuous AI Features may not show the full cost in advance because the final cost may depend on how long the interaction continues or how the feature is used.

User Content

You agree not to:

- use the App for unlawful, fraudulent, harmful, or abusive purposes;
- attempt to bypass payment requirements, subscription controls, usage limits, safety controls, or rate limits;
- use bots, scrapers, automation tools, or other means to abuse the App or its AI Features;
- reverse engineer, decompile, disassemble, copy, or attempt to extract source code, models, prompts, logic, or proprietary methods from the App;

- interfere with, disrupt, overload, or impair the App or any Third-Party Service;
- upload, transmit, or generate content that is illegal, infringing, defamatory, obscene, harassing, deceptive, or otherwise unlawful;
- use the App in any manner that may harm us, our users, or our service providers.

We may suspend or terminate access if we believe, in good faith, that you have violated these Terms or are likely to misuse the App.

AI Features and Third-Party Processing

The App includes AI Features provided through third-party artificial intelligence service providers. The App also relies on Third-Party Services to operate certain functionality.

When you use AI Features, your inputs (including text, prompts, or other submitted content) may be transmitted to and processed by external providers such as OpenRouter or similar infrastructure providers.

We do not control and are not responsible for how third-party providers process, store, retain, or use such data. This includes their internal policies regarding data retention, security practices, and whether data may be used for service improvement, analytics, or model training, in accordance with their own terms and privacy policies.

Third-party providers may impose usage limits, rate limits, or operational restrictions, or may modify, suspend, or discontinue their services at any time. Such changes may affect the availability or performance of AI Features.

We are not responsible for the availability, accuracy, reliability, or security of Third-Party Services, except to the extent required by applicable law.

By using the AI Features, you acknowledge that your inputs may be processed by external third-party providers under their respective terms and policies. Your use of such features may also be subject to those third-party terms and privacy policies.

Intellectual property

The App and its content, excluding third-party materials and user-generated content, are owned by or licensed to Linkoglot and are protected by applicable intellectual property laws.

Some visual elements, graphics, icons, or assets may be licensed from third-party providers under commercial use licenses.

Third-Party assets and licenses

The App may include or reference third-party assets, including fonts, icons, images, illustrations, templates, sounds, music, and other media.

We use these assets under the licenses, permissions, subscriptions, or terms provided by their respective owners or platforms. These assets remain the property of their respective creators, licensors, or rights holders.

Where attribution is required or appropriate, we provide it in our [Attributions list](#). Attribution does not imply endorsement by the original creator, platform, or rights holder. We may also list some of the third-party asset providers, sources, and applicable licenses or license terms on that page for transparency.

Service availability

We strive to maintain the availability and reliability of the App, but we do not guarantee uninterrupted access.

The App may be unavailable, delayed, degraded, or limited due to maintenance, updates, technical failures, internet issues, device issues, platform restrictions, third-party outages, or rate limits imposed by external providers.

We may modify, suspend, or discontinue any part of the App at any time, with or without notice, to the extent permitted by law.

Privacy and data protection

Personal data processing is governed by our **Privacy Policy**, which is incorporated by reference into these Terms.

By using the App, you acknowledge that we may process personal data as described in the Privacy Policy and for the purposes necessary to provide and secure the App, manage subscriptions, prevent abuse, and comply with legal obligations.

If there is any inconsistency between these Terms and the Privacy Policy on matters of personal data processing, the Privacy Policy prevails.

Communications

We may send you service-related communications, including notices about your account, subscription status, purchases, payments, policy changes, security matters, legal matters, and App functionality.

Service-related communications are not promotional marketing communications. They may be sent even if you have not consented to, or have withdrawn consent for, promotional marketing, where permitted by law.

Where permitted by law and subject to your consent and communication preferences, we may also send you marketing, promotional, engagement-related, or optional product communications by email, push notification, in-app message, or other available communication channels.

Some communication channels may not be available. We can only send email communications if you provide a valid email address or if your authentication provider makes an email address available to us. We can only send push notifications if you enable notifications in the App, on your device, and through the applicable platform settings.

You agree that such communications may be sent through the App, by email, or through other contact details you provide.

Termination and suspension

We may suspend, restrict, or terminate your access to the App, in whole or in part, at any time and with or without notice where permitted by law, if:

- you violate these Terms;
- we suspect abuse, fraud, unlawful activity, or interference with the App;
- we are required to do so by law or by a Third-Party Service;
- we discontinue the App or a relevant feature.

You may stop using the App at any time. Cancellation of a Subscription must be completed through the applicable billing platform or account settings, subject to that platform's rules.

Termination does not affect rights or obligations that arose before termination, including payment obligations, liability limitations, and rights that by their nature should survive termination.

Disclaimers

To the maximum extent permitted by law, the App and all content, features, services, and AI Features are provided “as is” and “as available”, without warranties of any kind.

We disclaim all warranties, whether express, implied, statutory, or otherwise, including any implied warranties of merchantability, fitness for a particular purpose, accuracy, non-infringement, and availability.

We do not warrant that:

- the App will be error-free, uninterrupted, secure, or always available;
- AI-generated content will be accurate, complete, current, or suitable for any particular use;
- the App will meet your expectations or produce any specific learning outcome.

Limitation of liability

To the maximum extent permitted by applicable law, Linkoglot, its owner, affiliates, contractors, and service providers shall not be liable for any indirect, incidental, special, consequential, exemplary, or punitive damages, or for any loss of profits, revenue, data, goodwill, or business opportunity arising out of or in connection with your use of the App.

To the maximum extent permitted by law, our total liability for any claim arising out of or relating to the App or these Terms shall be limited to the amount you paid to us for the Subscription giving rise to the claim during the three months immediately preceding the event giving rise to liability, or,

if greater, the minimum amount required by applicable law.

Nothing in these Terms excludes or limits any liability that cannot legally be excluded or limited, including liability for fraud, wilful misconduct, or death or personal injury caused by negligence where such exclusion would be unlawful.

Indemnification

You agree to indemnify and hold harmless Linkoglot, its owner, affiliates, contractors, and service providers from and against any claims, liabilities, damages, losses, costs, and expenses, including reasonable legal fees, arising out of or relating to:

- your use of the App;
- your breach of these Terms;
- your User Content;
- your violation of any law or third-party right;
- your misuse of AI Features or Third-Party Services.

Changes to these Terms

We may update these Terms from time to time to reflect changes in the App, AI Features, AI Credit system, Subscription plans, legal requirements, platform rules, provider requirements, or business practices.

If we make material changes, we will provide notice where required by law or platform rules. The updated version will be effective from the date stated at the top of the document, unless a later effective date is specified.

Where reasonably practical, we will aim to provide at least 30 days' advance notice for material adverse changes affecting paid Subscriptions,

paid AI Features, AI Credit allowances, Extra AI Credits, or AI Credit costs. A shorter notice period may apply where a change is required sooner for legal, security, fraud prevention, third-party provider, platform, technical, or operational reasons.

If a change requires your consent, we may ask you to accept the updated Terms before continuing to use the affected paid features. If you do not accept the updated Terms, you may lose access to the affected features after the effective date, subject to any rights you have under applicable law or the applicable billing platform's rules.

Your continued use of the App after an updated version becomes effective constitutes acceptance of the revised Terms, to the extent permitted by applicable law.

Governing law and jurisdiction

These Terms are governed by the laws of the Republic of Poland.

The courts of Poland have exclusive jurisdiction over disputes arising out of or in connection with these Terms, except where mandatory consumer protection law provides otherwise.

Severability

If any provision of these Terms is held invalid, illegal, or unenforceable, the remaining provisions shall remain in full force and effect.

Entire agreement

These Terms, together with the Privacy Policy and any other legal notices expressly incorporated by reference, constitute the entire agreement between you and us regarding the App.

Contact

Data Controller / Legal Contact:

Individual: Mateusz Jakub Muszarski

Address: Osiedle Konstytucji 3 Maja 21/4, Starogard Gdański 83-200,
Pomorskie, Poland

Linkoglot contact email: contact@linkoglot.eu

Controller administrative email: mat.muszarski@gmail.com